

TEEN PARENT PROGRAM

OUTCOME REPORT (October 2007 Cohort)

**Data Prepared by
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Table of Contents

EXECUTIVE SUMMARY	4
SECTION I: CONTRACTUAL CRITERIA	9
A. SELF-SUFFICIENCY	10
CRITERION #1: EDUCATION	10
CRITERION #2: EDUCATION, TRAINING PROGRAMS, & EMPLOYMENT	11
CRITERION #10: EDUCATION/EMPLOYMENT SIX MONTHS AFTER CLOSURE	11
B. PREGNANCY-RELATED CONCERNS	13
CRITERION #3: REPEAT PREGNANCIES	13
CRITERION #4: PRENATAL CARE	13
CRITERION #5: FULL-TERM INFANTS	14
C. HEALTH & PARENTING ISSUES	14
CRITERION #6: IMMUNIZATIONS/COMPREHENSIVE MEDICAL EXAMINATIONS.....	14
CRITERION #7: CHILD DEVELOPMENT & PARENTING EDUCATION	15
CRITERION #8: CHILD ABUSE OR NEGLECT	16
CRITERION #11: CHILD ABUSE OR NEGLECT - CLOSED CASES	18
D. PARTICIPANT SATISFACTION	19
CRITERION #9: PARTICIPANT SATISFACTION	19
SECTION II: EDUCATIONAL & EMPLOYMENT PURSUITS IN FURTHER DETAIL.....	22
A. EDUCATIONAL STATUS AT INTAKE: DROP OUT	23
B. EDUCATIONAL STATUS AT INTAKE: ENROLLED IN SCHOOL.....	24
C. EDUCATIONAL STATUS AT INTAKE: GED TRAINING/CLASSES	25
D. EDUCATIONAL STATUS AT INTAKE: SCHOOL AND GED TRAINING/CLASSES	26

E. EDUCATIONAL STATUS AT INTAKE: HS GRADUATE/GED HOLDER	26
F. EMPLOYMENT STATUS AT INAKE AND AT REPORT DATE	27
SECTION III: SUPPORT SERVICES.....	28
SECTION IV: REASONS BEHIND CASE CLOSURES	34

TEEN PARENT PROGRAM (TPP)

October 2007 Cohort¹

Executive Summary

The Michigan Department of Human Services' on-going monitoring of its Teen Parent Program (TPP) began October 1, 1994. The most recent contract period began October 1, 2005 and witnessed the inclusion of two new counties and twelve new service providers. As such, the program currently operates via contract with twenty-three sites (23) in twenty (20) counties. The specific counties served by the program are Berrien, Calhoun, Chippewa, Clare, Genesee, Ingham, Jackson, Kalamazoo, Kent, Lake, Macomb, Montcalm, Muskegon, Newaygo, Oakland, Ogemaw, Ottawa, Saginaw, Van Buren, and Wayne, which is home to four sites.

This document presents information related to the Teen Parent Program for the October 2007 reporting cohort. The population under study includes cases still active as of the April 2007 semi-annual reporting period, as well as those new cases entering the program during the months of March 2007 – August 2007. All totaled, 1,276 data collection forms were analyzed.

Section I: Contractual Criteria

In terms of the contractual criteria, the Oct07 cohort achieved the following results:

- **CRITERION #1:** Eighty-five percent (85%) of the teen parents who have not completed high school will attend school, full-time, or GED classes within four months of entry to the Teen Parent Program.

69.4% of the Oct07 cohort who had not completed high school was enrolled in educational activities within four months of program entry. An additional 8.9% became involved in educational activities beyond the fourth month.

- **CRITERION #2:** Seventy-five percent (75%) of the teen parents will be involved in education or training programs, or will be employed, within four (4) months of program entry.

73.1% of the Oct07 cohort was involved in educational, training or employment activities within four months of program entry. An additional 9.1% became involved in such activities beyond the fourth month.

¹ Data Source: Teen Parent Program Semi-Annual Monitoring Reports for October 2007.

- **CRITERION #3:** Eighty-five percent (85%) of the participating teen parents who are not pregnant at the time of program entry will not become pregnant within twelve (12) months of program entry.

89.0% of the Oct07 cohort, who were not pregnant at program entry, did not become pregnant within twelve months of program entry.

- **CRITERION #4:** Ninety percent (90%) of the teen mothers who are pregnant at the time of program entry will participate in prenatal care.

99.2% of the teen mothers who were pregnant at the time of program entry participated in prenatal care.

- **CRITERION #5:** Seventy-five percent (75%) of the teen parents who are pregnant at the time of program entry will deliver full-term infants.

92.9% of the teen parents who were pregnant at the time of program entry delivered full-term infants.

- **CRITERION #6:** Ninety percent (90%) of the teen parent's children/infants² will be referred and/or receive comprehensive medical examinations and/or immunizations within two (2) months of entry into the Teen Parent Program.

69.3% of the teens' children/infants were either referred for or started receiving immunizations within two months of program entry, with an additional 23.9% having been referred for or started receiving said service beyond the second month. Overall, regardless of time frame, 93.3% of the teens' children/infants were referred for or started receiving immunizations.

67.9% of the teens' children/infants were either referred for or started receiving comprehensive medical examinations within two months of program entry, with an additional 23.6% having been referred for or started receiving said service beyond the second month. Overall, regardless of time frame, 91.6% of the teens' children/infants were referred for or started receiving comprehensive medical examinations.

- **CRITERION #7:** Eighty-five percent (85%) of the teen parents and/or their children ages 0-3 years will be referred and/or receive child development and parenting education within three months of program entry.

² *CRITERION #6: Data collection regarding immunizations and comprehensive medical examination participation focused on the youngest child in the family.*

85.2% of the teen parents and/or their children were either referred for or started receiving child development education within three months of program entry, with an additional 6.0% having been referred for or started receipt of said service beyond the third month. Overall, regardless of time frame, 91.3% of the teens and/or their children were referred for or started receiving child development education.

94.2% of the teen parents and/or their children were either referred for or started receiving parenting education within three months of program entry, with an additional 2.7% having been referred for or started receipt of said service beyond the third month. Overall, regardless of time frame, 96.9% of the teens and/or their children were referred for or started receiving parenting education.

- **CRITERION #8:** Ninety percent (90%) of the teen parents will not have a “preponderance of evidence” child abuse or neglect finding for one (1) year from date of entry into the program.

92.2% of the teen parents did not have a “preponderance of evidence” child abuse or neglect finding for one year from date of entry into the program.

- **CRITERION #9:** Seventy-five percent (75%) of participants will self-report satisfaction with services provided by the program.

Q3 FY07 (Apr07-Jun07)

98.8% of survey respondents indicated that they were either “very satisfied” (85.9%) or “somewhat satisfied” (12.9%) with the services received through the program³.

Q4 FY07 (Jul07-Sep07)

99.2% of survey respondents indicated that they were either “very satisfied” (87.6%) or “somewhat satisfied” (11.6%) with the services received through the program⁴.

³ As reported by respondents to the Teen Parent Program Participant Satisfaction Survey that was administered by TPP sites during the third quarter of FY07 (i.e., April, May and June 2007).

⁴ As reported by respondents to the Teen Parent Program Participant Satisfaction Survey that was administered by TPP sites during the fourth quarter of FY07 (i.e., July, August and September 2007).

- **CRITERION #10:** Eighty-five percent (85%) of participants will be involved in school and/or work full-time six months after completion/termination of the program⁵.

Overall, 68.9% of former participants, who were able to be located and contacted for data collection purposes, were involved in educational, skills training, and/or employment activities six months after completion/termination of the program.

- **CRITERION #11:** Ninety percent (90%) of the teen parents will not have a “preponderance of evidence” finding of child abuse or neglect six months following completion of services.

97.4% of the former participants did not have a “preponderance of evidence” finding of child abuse or neglect six months following completion of services.

Section II: Educational & Employment Pursuits in Further Detail

Closer examination of the educational and employment status of program participants revealed the following:

1. 34.6% of the participants, upon entering the program, were identified as school dropouts.
 - By the semi-annual reporting date, 26.7% of these “dropouts” were re-enrolled in school, with 69.8% of these experiencing continuous enrollments (i.e., no excessive breaks or absences).
 - Of those not re-enrolled in school at the report date (having been identified as “dropouts” at intake), 8.5% had actually re-enrolled in school and earned a high school diploma or GED certificate sometime during the six-month period prior to the report date. In addition, 21.1% of those not re-enrolled cited barriers to school enrollment that were beyond their control⁶.
2. 44.0% of the participants were enrolled in school at the time they entered the program.
 - By the semi-annual reporting date, 61.5% of these participants were still enrolled in school, with 89.8% of these experiencing continuous enrollments.

⁵ Data source: *Teen Parent Program Monitoring – Follow-up Form for Closed Cases*. This form is completed by the TPP agency six months after a case has closed to the program. Agency representatives have the entire reporting month to try to locate the former participant and complete the form.

⁶ A number of barriers to education were identified, falling under the broad categories of transportation, child care, housing issues, medical issues, and lack of familial support.

- Of those enrolled in school at intake, but no longer enrolled as of the report date, 57.2% had actually earned a degree or GED sometime during the six-month period prior to the report date. Meanwhile, 10.6% of those not enrolled as of the report date cited barriers to school “re-“enrollment that were beyond their control.
3. 11.0% of the participants were high school graduates, 1.3% were GED holders, and 2.0% were either high school graduates or GED holders **and** attending college at the time they entered the program.
 4. There was a 102.4% increase in the number of participants employed from intake to report date.

Section III: Support Services

The teen parent provider agencies provide a number of additional support services to the program participants. In terms of direct service provision, the agencies provided 80.0% or more of the following services:

- Support Groups (96.5% of these services provided directly by the TPP agencies)
- Transportation (96.0%)
- Parenting Classes (95.7%)
- Emergency Services/24-Hour Crisis Intervention (95.5%)
- Teen Father Services (85.4%)
- Housing Search (84.9%)

Section IV: Reasons Behind Case Closures (n=445)

Up to three possible explanations could be provided as to why cases closed. Given that the Teen Parent Program is a voluntary program, it is not surprising to learn that, in 80.9% of the closed cases, the participant quit or the case was closed due to inactivity on behalf of the participant.

SECTION I:
CONTRACTUAL CRITERIA

The Michigan Department of Human Services' on-going monitoring of its Teen Parent Program (TPP) began October 1, 1994. The most recent contract period began October 1, 2005 and witnessed the inclusion of two new counties and twelve new service providers. As such, the program currently operates via contract with twenty-three sites (23) in twenty (20) counties. The specific counties served by the program are Berrien, Calhoun, Chippewa, Clare, Genesee, Ingham, Jackson, Kalamazoo, Kent, Lake, Macomb, Montcalm, Muskegon, Newaygo, Oakland, Ogemaw, Ottawa, Saginaw, Van Buren, and Wayne, which is home to four sites.

This document presents information related to the Teen Parent Program for the October 2007 reporting cohort. The population under study includes cases still active as of the April 2007 semi-annual reporting period, as well as those new cases entering the program during the months of March 2007 – August 2007. All totaled, 1,276 data collection forms were analyzed.

General findings with respect to each of eleven contractual criteria are presented below. These eleven criteria address such items as self-sufficiency, pregnancy-related concerns, health and parenting issues, and participant satisfaction with the program.

A. SELF-SUFFICIENCY

CRITERION #1: Eighty-five percent (85%) of the teen parents who have not completed high school will attend school, full-time, or GED classes within four months of entry to the Teen Parent Program.

Report Month / Year	Number who have not completed high school	Involvement in Educational Activity AT INTAKE or WITHIN Four Months		Involvement in Educational Activity BEYOND Four Months	
		N	%	N	%
Oct07	1,087	754	69.4	97	8.9

- This criterion serves as a simple “point in time” measure of the number of teens enrolled in elementary or secondary school (or GED training/classes) within four months of entering the program. It does not address the issue of consistency in enrollment. Indeed, many of the teens experience numerous stops and starts when it comes to school or GED training/classes. The issue of continuity in enrollment is addressed further in Section II of this document, which begins on page 22.

CRITERION #2: Seventy-five percent (75%) of the teen parents will be involved in education or training programs, or will be employed, within four (4) months of program entry.

Report Month / Year ⁷	Number of TPP Participants	Involvement in Educational/Training/Employment Activity AT INTAKE or WITHIN Four Months		Involvement in Educational/Training/Employment Activity BEYOND Four Months	
		N	%	N	%
Oct07	1,276	933	73.1	116	9.1

- The first occurring activity (either at or following program intake) was used for the analysis of this criterion.
- Educational activities include vocational education, and training activities include Work First.
- When a participant was involved in more than one activity simultaneously, the following order of priority was established: educational activity (i.e., completion of high school and/or GED attainment and/or college), followed by employment and training.

CRITERION #10: Eighty-five percent (85%) of participants will be involved in school and/or work full-time six months after completion/termination of the program.

Note: The population under discussion in Criterion #10 is different from that associated with the cohort analysis that makes up the bulk of this report. Information used for the “follow-up” on closed cases (Criterion #10) originates from a monthly report completed by the TPP agency (see discussion below).

The TPP agencies began collecting follow-up data about former program participants in April 2006 (i.e., for those cases that closed in October 2005), and every month thereafter. During the sixth month after closure, the TPP agency attempts to locate/contact/complete the data collection process. Numerous attempts to locate and contact the former participants are made, ranging from (1) sending a letter to the last known address, (2) calling the last known telephone number, (3) visiting the last known address, (4) inquiring at the last known workplace/school, (5) all of the aforementioned, and/or (6) participant's whereabouts unknown.

Closures: November 2006 through April 2007

Follow-up data collected by the TPP agencies revealed that, overall, **68.9%** of former participants, who were successfully located and contacted for data collection purposes, were involved in educational, skills training, and/or employment activities six months after case closure. Note: two additional

⁷ CRITERION #2: The OCT07 cohort had eight additional individuals involved in an activity; however, the time frame was indeterminate.

individuals, not involved in an activity at the six months mark, had earned their GED certificate some time during the six months following case closure. Meanwhile, two individuals, who were working at the six month mark, were no longer in school, having earned a high school diploma or GED some time during the six months following case closure.

Month Closed	Number Closed	Six Month Follow-Up Period (Reporting Month)	Number Successfully Contacted		Involved in Educational, Skills Training, and/or Employment Activities Six Months After Closing to Program	
			n	%	n	%
May 2007	76	November 2007	18	23.7	14	77.8
June 2007	58	December 2007	12	20.7	10	83.3
July 2007	61	January 2008	18	29.5	13	72.2
August 2007	80	February 2008	22	27.5	13	59.1
September 2007	95	March 2008	24	25.3	15	62.5
October 2007	107	April 2008	25	23.4	17	68.0
Overall (Totals)	477		119	24.9	82	68.9

Details about those employed six months after leaving the Teen Parent Program revealed the following average weekly hours of employment and average hourly wage⁸:

Month Closed	Number Closed	Six Month Follow-Up Period (Reporting Month)	Number Successfully Contacted		Number Currently Employed (as of Reporting Month)		Average Number of Hours Per Week	Average Hourly Wage
			n	%	n	%	n	\$
May 2007	76	November 2007	18	23.7	5	27.8	29.4	7.67
June 2007	58	December 2007	12	20.7	2	16.7	26.0	7.25
July 2007	61	January 2008	18	29.5	10	55.6	25.2	7.91
August 2007	80	February 2008	22	27.5	7	31.8	30.5	8.07
September 2007	95	March 2008	24	25.3	3	12.5	20.0	7.25
October 2007	107	April 2008	25	23.4	7	28.0	27.0	7.83
Overall (Totals)	477		119	24.9	34	28.6	26.4	7.63

⁸ CRITERION #10: The minimum wage in Michigan, as of the October 2007 reporting, was \$7.15.

B. PREGNANCY-RELATED CONCERNS

CRITERION #3: Eighty-five percent (85%) of the participating teen parents who are not pregnant at the time of program entry will not become pregnant within twelve (12) months of program entry.

Report Month/Year	Valid Number NOT pregnant at program entry	Did NOT experience repeat pregnancy within 12 months of program entry ⁹	
		N	%
Oct07	600	534	89.0

- Removing the twelve month time frame from the analysis reveals that 16.8% of those who were **NOT** pregnant at intake experienced a repeat pregnancy.
- Meanwhile, further analysis of those who **were pregnant** at intake, regardless of twelve month time frame, reveals that 10.8% did experience a repeat pregnancy.
- Overall, 13.6% of participants (regardless of pregnancy status at intake and regardless of twelve month time frame) did experience a repeat pregnancy. Note: 6.9% of these teens were married.
- It should be noted that, in terms of statewide data¹⁰, 23.8% of live births occurring in 2006 (the most recent data available), to mothers age 15-20, were subsequent births. In those twenty counties with Teen Parent Programs, 24.2% of live births occurring in 2006, to mothers age 15-20, were subsequent births.

CRITERION #4: Ninety percent (90%) of the teen mothers who are pregnant at the time of program entry will participate in prenatal care.

Report Month/Year	Number pregnant at program entry ¹¹	Participation in Prenatal Care	
		N	%
Oct07	660	655	99.2

⁹ CRITERION #3: This figure includes three individuals who were not pregnant at program entry and did experience a repeat pregnancy; however, the time frame was indeterminate.

¹⁰ Source: Michigan Department of Community Health, Vital Records and Health Data Development Section.

¹¹ CRITERION #4: The OCT07 cohort had six additional cases, pregnant at program entry, that were missing prenatal information.

CRITERION #5: Seventy-five percent (75%) of the teen parents who are pregnant at the time of program entry will deliver full-term infants.

Report Month/Year	Number pregnant at program entry and giving birth by report Month/Yr	Delivery of Full-Term Infants	
		N	%
Oct07	532	494	92.9

C. HEALTH & PARENTING ISSUES

CRITERION #6: Ninety percent (90%) of the teen parent's children/infants¹² will be referred and/or receive comprehensive medical examinations and immunizations within two (2) months of entry into the Teen Parent Program.

1. Immunizations:

Report Month/Year	Number Eligible for Immunizations	Referral and/or Receipt of Immunizations AT INTAKE or WITHIN Two Months of Program Entry		Referral and/or Receipt of Immunizations BEYOND Two Months of Program Entry	
		N	%	N	%
Oct07	1,203	834	69.3	288	23.9

- Attaching a time frame to receipt of immunizations may not be the most effective measure, as immunizations coincide with the birth of the baby, which may or may not coincide with a teen's entry into the program. As such, removing the two-month time frame from the analysis (i.e., including those who were referred for or became involved in the service beyond the two-month mark) reveals the following referral/participation percentage amongst those eligible for the service: 93.3%.

2. Comprehensive Medical Examinations:

Report Month/Year	Number Eligible for Comprehensive Medical Examinations	Referral and/or Receipt of Service AT INTAKE or WITHIN Two Months of Program Entry		Referral and/or Receipt of Service BEYOND Two Months of Program Entry	
		N	%	N	%
Oct07	1,185	805	67.9	280	23.6

¹² CRITERION #6: Data collection regarding participation related to immunizations and comprehensive medical examinations focused on the youngest child in the family.

- With respect to comprehensive medical examinations, many of the teen parent providers have asserted that, while they are able to make referrals, they often have a difficult time accessing HMOs for information regarding actual appointments.
- Attaching a time frame to receipt of well-baby/medical examinations may not be the most effective measure, as such visits coincide with the birth of the baby, which may or may not coincide with a teen's entry into the program. As such, removing the two-month time frame from the analysis (i.e., including those who were referred for or began medical examinations beyond the two-month mark) reveals the following referral/participation percentage amongst those eligible for the service: 91.6%.

CRITERION #7: Eighty-five percent (85%) of the teen parents and/or their children ages 0-3 years will be referred and/or receive child development and parenting education within three months of program entry¹³.

1. Child Development Education:

Report Month/Year	Number Eligible for Child Development Education	Referral and/or Receipt of Service AT INTAKE or WITHIN Three Months of Program Entry		Referral and/or Receipt of Service BEYOND Three Months of Program Entry	
		N	%	N	%
Oct07	1,261	1,075	85.2	76	6.0

2. Parenting Education:

Report Month/Year	Number Eligible for Parenting Education	Referral and/or Receipt of Service AT INTAKE or WITHIN Three Months of Program Entry		Referral and/or Receipt of Service BEYOND Three Months of Program Entry	
		N	%	N	%
Oct07	1,271	1,197	94.2	34	2.7

¹³ CRITERION #7: Some of the examples of activities related to child development and parenting education include the following: parenting classes (through the TPP agency, local hospital, High School), group meetings (play groups/family groups), reading materials (pamphlets, handouts, activity sheets, books), videos, professional speakers/lectures, Infant Support Services, nutrition classes, Ages and Stages curriculum, on-line resources, STEP (Systematic Training for Effective Parenting), Headstart, Early Headstart, ongoing education provided by TPP (one-on-one sessions, home visits), breast feeding class, Early-On, San Angelo handouts, Healthy Start, HELP curriculum, Parents As Teachers, Mom's group, Dad's group, Step by Step, Strong Families/Safe Children, Family Matters, "Read me a story group", AHEAD, car seat safety, READY kit, education activity box from the school, Partners for a Healthy Baby, LearningNow123, Project Momma, workshops, etc.

CRITERION #8: Ninety percent (90%) of the teen parents will not have a “preponderance of evidence” child abuse or neglect finding for one (1) year from date of entry into the program.

A data pull on the unduplicated count of teen parent participants (n=1,182) resulted in the acquisition of 1,107 valid recipient Ids (RIDs) from the DHS data warehouse. In turn, these RIDs were used to acquire information related to Protective Services (PS). Please note that the actual number of TPP participants involved in the protective services analysis that follows is 1,198. This base number includes necessary duplications (i.e., cases that closed and reopened later with the same provider; cases that closed with one provider, only to open later with another, etc.).

1. Protective Services Contact **Within** One Year of TPP Entry¹⁴

- Of the 1,198 participants, 1,105 or 92.2% did NOT have a “preponderance of evidence” (i.e., substantiated) child abuse/neglect finding within one year of entering the program.

Substantiated Protective Services Contact WITHIN One Year of TPP Entry				
Number of TPP Participants	No Protective Services Contact		Protective Services Contact	
	N	%	N	%
1,198	1,105	92.2	93	7.8

- 93 or 7.8% of the teen parents did have a “preponderance of evidence” finding within one year of entering the program. These 93 individuals were associated with 106 events.
 - Further analysis of those 106 substantiated events reveals that, in terms of roles, fourteen (15.1%) were victims, seventy-three (73.1%) were perpetrators, and nineteen (20.4%) were uninvolved in the substantiated case¹⁵ (i.e., they were neither a perpetrator nor a victim in the substantiated case).
 - The seventy-three events as perpetrators involved sixty-eight participants or 5.7% of the population under study. Thus, in all actuality, **94.3% did not** experience a substantiated abuse/neglect finding, as a perpetrator, within one year of program entry.

¹⁴ Note: There were nine additional individuals who had a “preponderance of evidence” finding within one year of TPP entry; however, their role in the event was undetermined.

¹⁵ Note: the total does not equal 100.0% due to the occurrence of multiple incidents (e.g., a teen parent participant may have been involved in more than one incident, taking on more than one role). This holds true for subsequent discussions of “role” (i.e., discussions associated with the historical analysis and the analyses focusing on one year after TPP enrollment and six months after TPP closure).

2. Protective Services Contact **Prior** to TPP Entry¹⁶

Additional examination of the historical data revealed that a number of participants had a history of contact with Protective Services prior to entering the Teen Parent Program.

- Specifically, of the 1,198 participants used in the analysis, 556 (46.4%) did have a “preponderance of evidence” (i.e., substantiated) child abuse/neglect finding prior to program entry.

Substantiated Protective Services Contact PRIOR to TPP Entry				
Number of TPP Participants	No Protective Services Contact		Protective Services Contact	
	N	%	N	%
1,198	642	53.6	556	46.4

- Further analysis of those 556 substantiated cases revealed 1,235 events. In terms of roles, 828 (80.8%) were victims, 100 (14.6%) were perpetrators, and 307 (39.0%) were uninvolved in the substantiated case.
- The 100 events as perpetrators involved eighty-one individuals or 6.8% of the population under study.

3. Protective Services Contact **Beyond** the One-Year Mark¹⁷

Meanwhile, further examination of the data reveals that 2.3% (28) of the participants experienced a “preponderance of evidence” (i.e., substantiated) finding beyond the one-year mark in the program.

Substantiated Protective Services Contact BEYOND One Year of TPP Entry				
Number of TPP Participants	No Protective Services Contact		Protective Services Contact	
	N	%	N	%
1,198	1,170	97.7	28	2.3

- Further analysis of those twenty-eight substantiated cases revealed thirty-five events. In terms of role, six (21.4%) were victims, twenty-three (67.9%) were perpetrators and six (21.4%) were uninvolved in the substantiated case.
- The twenty-three events as perpetrators involved nineteen individuals or 1.6% of the population under study.

¹⁶ Note: There were fifty additional individuals who had a “preponderance of evidence” finding prior to TPP entry, however, their role in the event was undetermined.

¹⁷ Note: There were seven additional individuals who had a “preponderance of evidence” finding beyond one year of TPP entry; however, their role in the event was undetermined.

CRITERION #11: Ninety percent (90%) of the teen parents will not have a “preponderance of evidence” finding of child abuse or neglect six months following completion of services.

A data pull on the unduplicated count of “former” teen parent participants (n=420) from the Oct07 cohort resulted in the acquisition of DHS recipient identification for 396 of these participants.

1. Protective Services Contact **Within** Six Months of TPP Closure¹⁸

- Of the 420 former program participants, 409 or 97.4% did NOT have a “preponderance of evidence” (i.e., substantiated) child abuse/neglect finding within six months of completing services.

Substantiated Protective Services Contact WITHIN Six Months of Closure				
Number of TPP Participants	No Protective Services Contact		Protective Services Contact ¹⁹	
	N	%	N	%
420	409	97.4	11	2.6

- Eleven or 2.6% of the teen parents did have a “preponderance of evidence” finding within six months of completing services, having been involved in eleven events.
 - Further analysis of those eleven events reveals that, in terms of role, one was a victim (9.1%), nine (81.8%) were perpetrators and one (9.1%) was uninvolved in the substantiated case.
 - The nine events as perpetrators involved nine individuals or 2.1% of the population under study (meaning **97.9% did not** experience a substantiated abuse/neglect finding, as a perpetrator, within six months of program closure).

2. Protective Services Contact **more than** Six Months after Case Closure

Meanwhile, further examination of the data reveals that one of the former participants (0.2%) experienced two “preponderance of evidence” (i.e., substantiated) findings beyond the six month mark (i.e., more than six months after case closure): each time having been identified as the perpetrator in the event.

¹⁸ Note: There were two additional individuals who had a “preponderance of evidence” finding within six months of TPP closure; however, their role in the event was undetermined.

¹⁹ CRITERION #11: There were three additional closed cases having contact with Children’s Protective Services. However, a time frame could not be established because program closure dates were not reported.

D. PARTICIPANT SATISFACTION

CRITERION #9: Seventy-five percent (75%) of participants will self-report satisfaction with services provided by the program.

Beginning with the second quarter of FY06 (i.e., January 2006 – March 2006), TPP agencies started distributing satisfaction surveys to active TPP participants and reporting the overall results to DHS Central Office on a quarterly basis.

FY07 Q3: April 2007-June 2007²⁰

- During Q3, there were 1,331 active TPP participants. Surveys were distributed to 454 (34.1%) of those participants, with 341 (75.1%) of them completing and returning the surveys for analysis.
- 286 respondents (**85.9%**) indicated they were “very satisfied” with the services they’ve received through the program thus far. An additional forty-three respondents (**12.9%**) indicated they were “somewhat satisfied” with the services received.
- Four respondents (1.2%) indicated they were not satisfied with the program and provided the following explanations: “we need programs that help with cash”, “driver’s training money is needed”, “because CC don’t come, MS does”, and “treated like I’m/we’re nothing”.

Additional information stemming from the satisfaction surveys includes the following:

- Age of respondents: 21.7% were sixteen years of age or younger, 15.8% were seventeen years of age, and 62.5% were eighteen years of age or older.
- Length of time in program: 5.3% had been in the program less than one month, 26.3% had been in the program one to six months, 33.0% had been in the program seven to twelve months, 24.2% had been in the program more than one year, and 11.2% had been in the program more than two years.
- Frequencies of meetings with caseworker: 3.3% reported they meet (face-to-face) with their caseworker more than once a week, 22.0% reported once a week meetings, 33.9% once every two weeks, 8.3% once every three weeks, and 28.6% once a month. Note: 3.9% indicated “other”, with such explanations as “I don’t need to meet all the time”, “only when it’s necessary”, “she calls a lot but I don’t have issues”, “two times a month”, “every 3 months or when needed”, etc.
- Enough contact with caseworker: When asked if they felt this was enough contact with their caseworker, 88.9% indicated that it was, while 6.0% indicated it was NOT. In addition, 0.9% indicated it was too much and 4.2% “didn’t know”.

²⁰ CRITERION #9: Three sites did not distribute participant satisfaction surveys in Q3 of FY07.

In addition, respondents were asked to indicate how helpful the Teen Parent Program has been in seven broad areas of service. The results appear in the table below:

The Teen Parent Program helps me with the following: (Note: those indicating they "did not need help" were removed before calculating the remaining percentages)	Helped me a lot	Helped me a little	I did not need help	Did not help as much as I needed	No Response
find the community resources I need	263 (85.9%)	40 (13.1%)	30 (8.9%)	3 (1.0%)	5
follow through with my employment goals	190 (73.6%)	59 (22.9%)	71 (21.6%)	9 (3.5%)	12
follow through with my education goals	230 (80.4%)	53 (18.5%)	47 (14.1%)	3 (1.0%)	8
learn about parenting and child development	273 (88.9%)	34 (11.1%)	27 (8.1%)	0 (0.0%)	7
make responsible reproductive health decisions through information including sexuality and AIDS	187 (78.2%)	47 (19.7%)	96 (28.7%)	5 (2.1%)	6
maintain well baby care/immunizations	211 (85.1%)	30 (12.1%)	85 (25.5%)	7 (2.8%)	8
provides information about life options including marriage and adoption	114 (62.3%)	55 (30.1%)	151 (45.2%)	14 (7.7%)	7

FY07 Q4: July 2007-September 2007

- During Q4, there were 1,224 active TPP participants. Surveys were distributed to 549 (44.9%) of those participants, with 388 (70.7%) of them completing and returning the surveys for analysis.
- 330 respondents **(87.3%)** indicated they were "very satisfied" with the services they've received through the program thus far. An additional forty-four respondents **(11.6%)** indicated they were "somewhat satisfied" with the services received.
- Three respondents (0.8%) indicated they were not satisfied with the program and provided the following explanations: "need to give money for driver's training", "want her to provide more assistance with financial problems", and "I've only seen her once and after that she called to reschedule ten minutes before she was supposed to be at my home".

Additional information stemming from the satisfaction surveys includes the following:

- Age of respondents: 19.6% were sixteen years of age or younger, 19.1% were seventeen years of age, and 61.3% were eighteen years of age or older.
- Length of time in program: 8.8% had been in the program less than one month, 27.9% had been in the program one to six months, 27.1% had been in the program seven to twelve months, 24.0% had been in the program more than one year, and 12.1% had been in the program more than two years.
- Frequencies of meetings with caseworker: 3.9% reported they meet (face-to-face) with their caseworker more than once a week, 28.5% reported once a week meetings, 32.7% once every two weeks, 9.7% once every three weeks, and 22.5% once a month. Note: 2.6% indicated “other”, with such explanations as “two times a month or more”, “when I need something”, “only if I call to meet”, “a couple of times”, “not often”, “when I come to the program”, “this is my first visit”, etc.
- Enough contact with caseworker: When asked if they felt this was enough contact with their caseworker, 86.5% indicated that it was, while 6.9% indicated it was NOT. In addition, 1.9% indicated it was too much and 4.8% “didn’t know”.

In addition, respondents were asked to indicate how helpful the Teen Parent Program has been in seven broad areas of service. The results appear in the table below:

The Teen Parent Program helps me with the following: <small>(Note: those indicating they “did not need help” were removed before calculating the remaining percentages)</small>	Helped me a lot	Helped me a little	I did not need help	Did not help as much as I needed	No Response
find the community resources I need	285 (80.3%)	63 (17.7%)	28 (7.3%)	7 (2.0%)	5
follow through with my employment goals	234 (73.6%)	71 (22.3%)	63 (16.5%)	13 (4.1%)	7
follow through with my education goals	282 (82.7%)	53 (15.5%)	43 (11.2%)	6 (1.8%)	4
learn about parenting and child development	317 (87.6%)	44 (12.2%)	21 (5.5%)	1 (0.3%)	5
make responsible reproductive health decisions through information including sexuality and AIDS	234 (81.0%)	48 (16.6%)	89 (23.5%)	7 (2.4%)	10
maintain well baby care/immunizations	263 (84.8%)	39 (12.6%)	72 (18.8%)	8 (2.6%)	6
provides information about life options including marriage and adoption	195 (82.3%)	28 (11.8%)	146 (38.1%)	14 (5.9%)	5

SECTION II:
**EDUCATIONAL & EMPLOYMENT PURSUITS IN FURTHER
DETAIL**

Closer examination of the program participants based on their educational status at intake is presented below. This discussion attempts to provide an indication of the level of continuity that exists with respect to the educational pursuits of the teens. Also included is a discussion of employment.

A. EDUCATIONAL STATUS AT INTAKE: DROP OUT²¹

Report Mo/Yr	Number of TPP Participants	Number Missing Educational Status	Educational Status at Intake: Drop Out		Enrolled in School at Report Date		Not Enrolled in School at Report Date	
			N	%	N	%	N	%
Oct07	1,276	11	438	34.6	116	26.7	318	73.3

- One-third of the participants (34.6%) reportedly were not engaged in an educational activity at the time they entered the teen parent program.
- By the reporting period, approximately one-quarter of that “drop out” group (26.7%) was reportedly “re”-enrolled in school.

Report Mo/Yr	Educational Status at Intake: Drop Out	Enrolled in School at Report Date	Enrollment was Continuous		Not Enrolled in School at Report Date	Not Enrolled because earned diploma or GED		Not Enrolled because of barriers beyond the participant's control	
			N	%		N	%	N	%
Oct07	438	116	81	69.8	318	27	8.5	67	21.1

- For more than three-fifths of those “re-enrolled” teens (69.8%), their enrollment was continuous (i.e., no excessive breaks/absences).
- 8.5% of those not enrolled at intake (or at report date) had enrolled in school or GED training/classes and had earned their high school diploma or GED certificate by the report date.
- Of those not enrolled at intake or at the report date, 21.1% cited barriers to enrollment which were beyond their control. In general terms, these reported barriers, presented here and in subsequent tables throughout the discussion in Section II, concern such things as transportation, child care, lack of familial support, housing issues, and medical issues. More specifically, some of the identified barriers were as follows:
 - lack of transportation

²¹ The OCT07 cohort was missing enrollment information, as of report date, for four individuals who were “drop outs” at program entry.

- lack of child care
- unstable housing/homelessness
- high risk pregnancy (home bound; doctor ordered bed rest)
- lack of familial support (e.g., conflicts at home/family problems);
- health problems, both physical and mental (of teen, teen's child and/or other family members);
- death in family (i.e., parent, child, other relative, etc.)
- learning disabilities/cognitive impairment
- required/needs to work (e.g., Work First; needs to support family; work schedule does not permit school; too late to re-enroll in school; language barriers);
- school administrative issues (e.g., GED program has no vacancies; no GED program in area; previous school closed; problem getting transcripts, etc.).

B. EDUCATIONAL STATUS AT INTAKE: ENROLLED IN SCHOOL²²

Report Mo/Yr	Number of TPP Participants	Number Missing Educational Status	Educational Status at Intake: Enrolled in School		Enrolled at Report Date		Not Enrolled at Report Date	
			N	%	N	%	N	%
Oct07	1,276	11	556	44.0	332	61.5	208	38.5

- More than two-fifths of the program participants (44.0%) were enrolled in school at the time of program entry.
- Approximately three-fifths (61.5%) of the participants who were enrolled at intake were still enrolled in school as of the report date, with the overwhelming majority of them experiencing continuous enrollment (89.8%).

Report Mo/Yr	Educational Status at Intake: Enrolled in School	Enrolled at Report Date	Enrollment was Continuous		Not Enrolled at Report Date	Not Enrolled because earned diploma or GED		Not Enrolled because of barriers beyond the participant's control	
			N	%		N	%	N	%
Oct07	556	332	298	89.8	208	119	57.2	22	10.6

- Of those participants who were enrolled in school at program entry but no longer enrolled as of the subsequent reporting period, more than one-half (57.2%) were not enrolled because they had earned their high school diploma or GED certificate.

²² The OCT07 cohort was missing enrollment information, as of report date, for sixteen individuals who were enrolled in school at program entry.

C. EDUCATIONAL STATUS AT INTAKE: GED TRAINING/CLASSES²³

Report Mo/Yr	Number of TPP Participants	Number Missing Educational Status	Educational Status at Intake: Enrolled in GED Training / Classes		Enrolled at Report Date		Not Enrolled at Report Date	
			N	%	N	%	N	%
Oct07	1,276	11	29	2.3	15	53.6	13	46.4

- A small percentage of the participants (2.3%) were identified as being enrolled in GED training/classes at the time of program entry, with 53.6% of those still enrolled as of the report date.

Report Mo/Yr	Educational Status at Intake: Enrolled in GED Training / Classes	Enrolled at Report Date	Enrollment was Continuous		Not Enrolled at Report Date	Not Enrolled because earned diploma or GED		Not Enrolled because of barriers beyond the participant's control	
		N	N	%	N	N	%	N	%
Oct07	29	15	9	60.0	13	7	53.8	3	23.1

- Three-fifths (60.0%) of the individuals who were enrolled in GED training/classes both at intake and at report date experienced continuous enrollment.
- 53.8% of those individuals who were in GED training/classes at intake but not at the report date were no longer enrolled because they had successfully earned a GED certificate.

²³ The OCT07 cohort was missing enrollment information, as of report date, for one individual who was enrolled in GED training/classes at program entry.

D. EDUCATIONAL STATUS AT INTAKE: ENROLLED IN SCHOOL AND GED TRAINING/CLASSES²⁴

Report Mo/Yr	Number of TPP Participants	Number Missing Educational Status	Educational Status at Intake: Enrolled in School & GED Training / Classes		Enrolled at Report Date		Not Enrolled at Report Date	
			N	%	N	%	N	%
Oct07	1,276	11	43	3.4	25	59.5	17	40.5

- A small percentage of individuals (3.4%) were reportedly enrolled in both school and GED training/classes at program entry.
- Of this dually enrolled group, 59.5% was still enrolled as of the report date.

Report Mo/Yr	Educational Status at Intake: Enrolled in School & GED Training / Classes	Enrolled at Report Date	Enrollment was Continuous		Not Enrolled at Report Date	Not Enrolled because earned diploma or GED		Not Enrolled because of barriers beyond the participant's control	
		N	N	%	N	N	%	N	%
Oct07	43	25	19	76.0	17	14	82.4	1	5.9

- Of those still enrolled at the report date(s), 76.0% was experiencing continuous enrollment.
- Meanwhile, 82.4% of those who were no longer enrolled at the report date had successfully earned a high school diploma or GED certificate.

E. EDUCATIONAL STATUS AT INTAKE: HIGH SCHOOL GRADUATE OR GED HOLDER

- 180 individuals (14.2%) were identified as either high school graduates or GED holders at program entry.
- Specifically, 11.0% were high school graduates; 1.3% were GED holders; and 2.0% were high school graduates and/or GED holders **and** attending college at program entry.

²⁴ The OCT07 cohort was missing enrollment information, as of report date, for one individual who was enrolled in both school and GED training/classes at program entry.

F. EMPLOYMENT STATUS AT INTAKE AND AT REPORT DATE

For the Oct07 cohort, the number of participants employed by the report date increased considerably (102.4%).

Report Mo/Yr	Valid Number of Participants ²⁵	Number Employed at Intake		Valid Number of Participants ²⁶	Number Employed at Report Date		Increase in Number Employed	
		N	%		N	%	N	%
Oct07	1,263	124	9.8	1,217	251	20.6	127	102.4

Those participants who were employed as of the report date may further be described as follows:

Report Mo/Yr	Valid Number Employed at Report Date ²⁷		Number who were also employed at Intake		Number who were NOT employed at Intake	
	N	%	N	%	N	%
Oct07	251	20.6	67	26.8	183	73.2

- More than one-quarter of the participants (26.8%) who were employed as of the report date had also been employed at intake.
- Nearly three-quarters of the participants (73.2%) who were employed as of the report date had NOT been employed at intake.

²⁵ The OCT07 cohort was missing intake employment information for thirteen cases.

²⁶ The OCT07 cohort was missing report date employment information for fifty-nine cases.

²⁷ Note: one individual, employed at report date, was missing employment status at intake.

SECTION III:
ADDITIONAL SUPPORT SERVICES

The teen parent provider agencies provide a number of additional support services to the program participants. These services were identified as being delivered in one of six ways: directly by the TPP agency, by sub-contract, by way of referral, or by some combination of the aforementioned.

In terms of **direct** service provision (or some combination thereof), the TPP agencies provided 80.0% or more of the following services:

- Support Groups (96.5% of these services provided directly by the TPP agencies)
- Transportation (96.0%)
- Parenting Classes (95.7%)
- Emergency Services/24-Hour Crisis Intervention (95.5%)
- Teen Father Services (85.4%)
- Housing Search (84.9%)

Child Birth / Prenatal Classes															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	278	21.8%	99	35.6%	13	4.7%	129	46.4%	6	2.2%	29	10.4%	2	0.7%

Child Care															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	383	30.0%	66	17.2%	1	0.3%	278	72.6%	9	2.3%	29	7.6%	0	0.0%

Domestic Violence Services															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	246	19.3%	67	27.2%	1	0.4%	107	43.5%	3	1.2%	68	27.6%	0	0.0%

Emergency Services / 24-Hour Crisis Intervention															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	913	71.6%	728	79.7%	2	0.2%	37	4.1%	8	0.9%	136	14.9%	2	0.2%

Family Planning															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	663	52.0%	362	54.6%	4	0.6%	162	24.4%	21	3.2%	114	17.2%	0	0.0%

Food Bank															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	496	38.9%	246	49.6%	3	0.6%	150	30.2%	2	0.4%	93	18.8%	2	0.4%

Housing Search															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	655	51.3%	407	62.1%	3	0.5%	96	14.7%	8	1.2%	141	21.5%	0	0.0%

Legal Assistance															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	142	11.1%	33	23.2%	2	1.4%	87	61.3%	6	4.2%	13	9.2%	1	0.7%

Life Options Counseling															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	263	20.6%	131	49.8%	0	0.0%	53	20.2%	1	0.4%	78	29.7%	0	0.0%

Mental Health Counseling															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	262	20.5%	87	33.2%	2	0.8%	138	52.7%	5	1.9%	28	10.7%	2	0.8%

Nutrition Classes															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	637	49.9%	345	54.2%	9	1.4%	147	23.1%	8	1.3%	128	20.1%	0	0.0%

Parenting Classes															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	883	69.2%	716	81.1%	3	0.3%	35	4.0%	5	0.6%	124	14.0%	0	0.0%

Substance Abuse Services															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	175	13.7%	43	24.6%	1	0.6%	57	32.6%	3	1.7%	71	40.6%	0	0.0%

Support Groups															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	663	52.0%	547	82.5%	0	0.0%	23	3.5%	12	1.8%	81	12.2%	0	0.0%

Transitional Housing															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	154	12.1%	105	68.2%	2	1.3%	41	26.6%	3	1.9%	3	1.9%	0	0.0%

Transportation															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	971	76.1%	897	92.4%	1	0.1%	38	3.9%	11	1.1%	24	2.5%	0	0.0%

Teen Father Services															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	356	27.9%	239	67.1%	0	0.0%	52	14.6%	0	0.0%	65	18.3%	0	0.0%

Volunteers / Mentors															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	164	12.9%	65	39.6%	0	0.0%	49	29.9%	1	0.6%	49	29.9%	0	0.0%

Other Support Services (up to three responses allowed, therefore total may not equal 100.0%)															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-07	1,276	766	60.0%	758	99.0%	4	0.5%	288	37.6%	2	0.3%	63	8.2%	0	0.0%

“Other” support services include the following:

1. Material Assistance: baby items (clothes, furniture, diapers, food, stroller, car seat, etc.), children's items (clothes, beds, etc.), household items (food, groceries, etc.), clothing/clothing bank, Christmas gifts, furniture/appliances, parenting articles/magazine subscriptions, utilities, housing, emergency funds (DHS; other), bus tickets, car repair, and incentives (e.g., Incentive Day).
2. Medical Related: counseling (e.g., anger management, relationship, toddler, pregnancy, genetic, adoption, supportive, and grief), STD information/education, public health nurse visits, WIC, MA referral and information, physical therapy, occupational therapy, MIHP, smoking cessation, and assistance with medical services/insurance forms/medicine.
3. Education/Training Related: peer education, professional speakers, Early-On, Headstart, EvenStart, parenting education, life skills training, Youth in Transition/MISTY, job readiness/skills (e.g., interview skills), budgeting classes/money management, tutoring, language translation services/English

speaking classes, literacy program, driver's training, educational assistance (e.g., college prep), teen leadership group, job coaching, and employment search.

4. Community Resources/Groups: Community Resources/Groups: Compassion Pregnancy Program, Families First, SSI, 2-1-1 phone line, MSU Extension, church groups, Christian Services, community resources, housing information, local charities, Handle with Care, Focus Hope, Love Inc., Leaps and Bounds, Family Group Decision Making (FGDM), and residential program for teens.

5. Other Services: liaison (with DHS, schools, etc.), document acquisition (i.e., birth certificate, driver's license, and state ID), recreational activities (e.g., field trips, play groups, craft groups).

SECTION IV:
REASONS BEHIND CASE CLOSURES

Reasons for case closure were obtained from a multiple response question in which up to three possible explanations could be cited. The results are shown below.

Reason for Closure	Oct07 Cohort	
	445 cases closed	
	N	%
Client quit	122	27.4
Inactivity on behalf of client	238	53.5
Client's goals and objectives were attained	37	8.3
Client no longer eligible due to age	57	12.8
Client moved out of service area	69	15.5
Other	56	12.6
Totals ²⁸	579	130.1

- Given that the Teen Parent Program is, for the most part, a voluntary program²⁹, it is not surprising to learn that 80.9% of the 445 cases that were closed indicated they were closed either because the participant quit or because of inactivity on behalf of the client.
- 28.3% of the closed cases were closed either because of “aging out” of the program or moving out of the service area.
- The “other” response, which was selected in 12.6% of the closed cases, included such reasons for closure as the following:
 1. Participant incarcerated.
 2. Participant not meeting program goals.
 3. Participant no longer pregnant or parenting (e.g., gave custody of baby to relative; baby adopted by relatives; children removed from client's care; client lost custody of child(ren); client turned out not to be pregnant; client miscarried; no longer has contact with child; client's parental rights terminated; etc.)
 4. Participant's parent/family/partner objects to program participation.
 5. Participant's work and school hours conflict with time available to see advocate (i.e., scheduling conflicts; too busy to meet).
 6. Participant moved into transitional housing/teen living center and/or receives services through other programs.
 7. Unable to locate participant (e.g., participant moved and left no forwarding address, etc.).
- 8.3% of the closed cases indicated that the client's goals and objectives were attained.

²⁸ Given that the data stem from a multiple response question, the total “N” may exceed the number of case closures, and the total percentage may add up to over 100.0%.

²⁹ Minor Grantees living in counties that operate the Teen Parent Program are expected to participate therein.